



BETTER BUSINESS BUREAU OF MINNESOTA & NORTH DAKOTA
2706 GANNON ROAD • ST. PAUL, MN 55116

October 1, 2003

Mr. Todd Belrose Owner / President
Fridley Roofing & Remodeling Inc.
13670 Garnet St NW
Ramsey, MN 55303-6068

Dear Mr. Belrose,

The Better Business Bureau of Minnesota & North Dakota is in receipt of a letter from one of your customers. It is not often the Bureau receives a compliment letter and wanted to share it with you.

This letter will go into your file here at the Bureau for future reference.

We want to thank you for showing the Bureau and your customer that companies do want to please their customers.

Sincerely,

Donetta Henderson
Mediation Coordinator (651) 695-2413

Tuesday, September 16, 2003

Ms. Driggs:

This spring I discovered that the shingles on my house, built in 1986, were defective. After seeking compensation from the manufacturer (GAF) and getting the royal run around I decided that I needed to have the roof replaced immediately to avoid further damage. I then proceeded to get quotes from multiple companies in the twin cities. Finally I called Todd Belrose of Fridley Roofing and Remodeling and accepted his bid. Todd's company not only provided excellent service but Todd assisted me in preparing the package of information required by GAF to examine my claim. I am very happy with the workmanship his company performed on my roof and would not hesitate to recommend Fridley Roofing and Remodeling.

Regards

Stephen N. Commaford
2133 129th Ave NW
Coon Rapids, MN 55448
(763) 755-6738

RE: Todd Belrose
Fridley Roofing and Remodeling
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Ramsey, MN 55303