



BETTER BUSINESS BUREAU OF MINNESOTA & NORTH DAKOTA
2706 GANNON ROAD • ST. PAUL, MN 55116

October 23, 2003

Mr. Todd Belrose Owner / President
Fridley Roofing & Remodeling Inc.
13670 Garnet St NW
Ramsey, MN 55303-6068

Re: Ms Alma L Bjork

Dear Mr. Belrose,

The Better Business Bureau of Minnesota & North Dakota is in receipt of a letter from one of your customers. It is not often the Bureau receives a compliment letter and wanted to share it with you.

This letter will go into your file here at the Bureau for future reference.

We want to thank you for showing the Bureau and your customer that companies do want to please their customers.

Sincerely,

A handwritten signature in black ink, appearing to be 'D Henderson', written over a horizontal line.

Donetta Henderson
Mediation Coordinator (651) 695-2413

Alma L. Bjork
 2600 Joy Court
 Cambridge, Minnesota 55008

Dear Ma'am & Company:

I would like to give a word of commendation for Bridley Roofing & Remodeling (763.780.6210). A friend contacted them for me after the roof of my house had some hail damage.

Todd (& his wife) were thorough in their consideration of connections with the insurance company, negotiated the price, then came in with a large, fast-working crew - & finished the job in record time.

He explains things well, and I feel he is reliable. I am very pleased with that company!

Sincerely,
 Alma L. Bjork