



Meadow Lane Homeowners Association, Inc.

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Directors

Michael Hinshaw
President

Elizabeth Hawk
Vice President

Jim Harper
Secretary/Treasurer

Lori Froehlich
Director At Large

Karla Quigley
Director At Large

Fridley Roofing and Remodeling
13670 Garnet St. NW
Ramsey, MN 55303
Attn: Todd, Pattie, or Jeff

RE: Meadow Lane Homeowner's Association, Inc. Siding, and Roofing project - Coon Rapids, MN

To the entire crew that worked on our buildings:

Perfection is perfect!

The board of directors of our Association has agreed unanimously, that the obtaining of your services to complete our siding and roofing needs was a move that we were pleased and fully satisfied to make. When we started this project, we recognized that insurance money was going to be involved. As we recognized, "insurance companies" can be tough. We therefore chose a firm we thought would be aggressive in getting, legally, the most value for our dollar.

Your representatives met the adjusters and aided them in their inspection. The part of that endeavor that we really appreciated was the fact that you were able, because of doing your homework, to point out areas that we might not have been able to collect from, if another company had been used.

Your estimates were very accurate and fully documented. Any extra anticipated charges, were spelled out before completing the bid and we were pleasantly surprised in the fact that the estimates, turned out to be higher than the actual cost. Our last experience with a roofing company was not so accurately presented and though their price was initially low, it seemed to expand, as the job went on.

We are very impressed with the size of the crew that showed up to do both our roofing and siding. We have never seen crews that worked as hard, as fast, and with such skill. They were accommodating, when the need arose, and were able to work around yard obstacles, which could not be moved out of the way. We can state, also that once they started in the morning, they worked! Their breaks were short as was their lunch hour. They didn't pack up their "tent" and just disappear at 4:00 in the afternoon, but rather continued working beyond the dinner hour, in many instances. We cannot stress the quality of their work, either.

In researching prior to the bid, we checked the references supplied by the company and found that this company had a great deal of expertise in multiple dwelling units (condominiums, such as ours), as well as commercial properties and single family homes. We found no negative comments in the references that we checked (seven, total). Universal to all of these recommendations, was the service aspect of the work. Fridley responded, immediately, to even the smallest of discrepancies discovered and corrected them.