

December 7, 2006

Todd Belrose
President
Fridley Roofing and Remodeling Inc.

Dear Mr. Belrose,

I am writing you today to thank you and your staff for the excellent work your company did on our town homes. We have had two hailstorms this past year, which damaged our roofs, siding, gutters, decks, air conditioning units, and garage doors. After the first storm, I notified our insurance company to assess the damage. When the work was approved, we began looking for a contractor to do the repairs. We were having difficulty finding a contractor that we were comfortable with. Then our insurance adjuster recommended Fridley Roofing and Remodeling and are we glad he did.

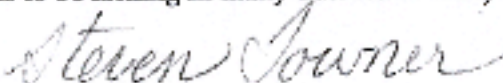
Your representative, Scott Weldon, was friendly yet professional. He handled all of the details with the insurance company; and was even able to get additional items covered that the original adjuster missed. Scott always returned my phone calls promptly, even when I just had a quick question. Your Production Manager, John Mooney, was very thorough; working with both the crews and our homeowners. The coordination of all the deliveries, dumpsters, etc. was handled with minimal inconvenience to our homeowners. As we have limited "common" areas, this was an important item.

The crews that did the work were very professional and courteous. They cleaned up each night before going home and even made special arrangements to work specific hours to accommodate one of our homeowners who works nights. A special mention for Eric Guerra, the crew supervisor, who worked extremely hard to please all of our residents.

We were very impressed that you were able to complete the entire project, start to finish, within three weeks and do such a great job. Our 31 units all look magnificent and I am sure they have increased in value because of your company's attention to the details.

Later this same year we had another storm and there was no doubt which contractor we would use. Fridley Roofing and Remodeling AGAIN did an excellent job.

Your company needs to be acknowledged for the high quality and timely service, which seems to be lacking in many businesses today.

Sincerely, 

Steve Towner, President, Riverpark Townhome Association

763-427-7728

PS. Thank you for the wonderful BBQ your company had for all of our homeowners. Every one had a great time!